

Shauna R. Moulton

From: City of Maitland | Maitland Minute <smoulton@itsmymaitland.com>
Sent: Saturday, September 16, 2017 6:56 PM
To: Shauna Moulton
Subject: City Provides Hurricane Irma Update - September 16, 2017



Hurricane Irma September 16, 2017, Update

Below is recap of Facebook videos [#1](#) and [#2](#) today:

* The garbage hauler was out today collecting yard waste only - but not storm debris.

* There have been reports that the household garbage in certain areas has not been collected. If your garbage and recycling was not collected, please contact the Utility Billing Department at 407-539-6259 during the hours of Monday-Friday, 8:00 - 5:00 p.m. The email address is utilities@itsmymaitland.com.

* Lake Lily Park is open. All other parks remain closed due to potentially hazardous conditions. There are a few problem areas at Lake Lily Park that are roped off, so stay clear of these areas.

* Reports are trickling in that power is being restored throughout the City with numerous areas still without power. If you are in an area without power and your neighbors have power, please phone in the outage to Duke.

* Road crews continue to work hard on Saturday to clear roadways of storm debris in preparation for school resuming on Monday. They will be taking a much-needed break on Sunday.

* Police and Fire Rescue are still running double shifts. City sewer and water crews are working to ensure the seamless continuation of water and sewer service.

* The residential phone information line is staffed throughout the weekend, from 8 a.m. - 5 p.m. The phone number is 407-875-2850.

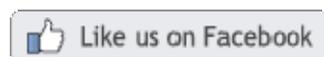
Power Restoration Update

* City Manager Sharon Anselmo and Councilman John Lowndes rode the city with a Duke Energy supervisor today. They were told by Duke that the City has done everything it can to clear the way to restore power lines. There are no storm-related debris or obstructions stopping Duke Energy from restoring power in Maitland.

* Here is the way restoration works: Duke Energy works from "outside in" - from transmission lines, to sub stations, to feeder lines that service Duke Energy customers in Maitland.

* Once Duke Energy gets into the City of Maitland, they go by section by section. The "backlot" -- lines behind houses that are obstructed by pools, fences, screen enclosures -- work takes time. Duke understand this and is deploying more resources to meet the 11:59 p.m. Sunday power restoration schedule.

[Link to City website](#)



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