



# INSIDE THE EOC WHAT YOU CAN DO

Curious about what happens inside the City during a storm event? At a very basic level, the infographic illustrates one way that information flows between the City of Maitland and Maitland residents. Think of the Emergency Operations Center as a beehive and EOC participants as worker bees.

## BEFORE "GREY SKIES"

- Gather hurricane supplies

*Invest in a hand-crank radio  
Flip page for a checklist*

- Develop a plan

*Resources: [www.floridadisaster.org](http://www.floridadisaster.org)  
[www.ready.gov](http://www.ready.gov)  
[www.fema.gov](http://www.fema.gov)*

## Hurricane Identified



*Residents' safety could be compromised*



## City Activates

*City staff mobilizes  
& stands ready to assist*

## EMERGENCY OPERATIONS CENTER

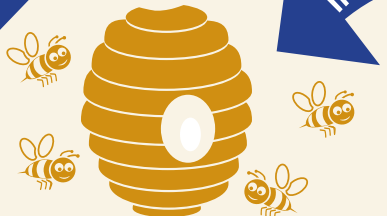
## Download: Red Cross Hurricane App

*"Monitor hurricane conditions in your local area, throughout the storm track, and let others know you are safe even if the power is out."*

(Source: American Red Cross website)

## EOC is a hive of activity

*Information flows in;  
information flows out*



Information flows in

## Social Media Users:

**Use #HurricaneNameMaitland**

*Example: #ErikaMaitland*

## Information flows out



[itsmymaitland.com](http://itsmymaitland.com)



Check the City's Website & Communication Channels



Check your landline phones for a possible notification



## FOR EMERGENCIES:

# CALL 9-1-1

Stay Connected with the City of MAITLAND:



**Important Phone Numbers:**

American Red Cross:	407-894-4141
Animal Services (Orange County):	407-254-9140
Bright House Networks:	407-291-2500
Building Permits (Maitland):	407-539-6248
Centers for Disease Control:	404-639-3311
CenturyLink Residential Services:	800-339-1811
Duke Energy:	800-228-8485
FEMA:	800-621-FEMA (3362)
Health Department (Orange County):	407-836-2600
Hurricane Help Line:	800-22-STORM
Maitland Utilities:	407-539-6200
National Weather Service:	813-645-2323
Sheriff's Office (Orange County):	407-836-4357
Special Needs Registry (Maitland):	407-539-6229
Solid Waste Management (Maitland):	407-539-6278
OCPS Emergency Info:	407-318-3000
Orange County Government Services:	3-1-1

**City Phone Numbers:**



City Hall	407-539-6200
Mayor/Council	407-539-6250
Acting City Manager	407-539-6221
City Clerk	407-539-6219
Comm. Development	407-539-6212
Building Division	407-539-6248
Utility Billing/Sanitation	407-539-6265



Fire: Non-Emergency	407-539-6226
Police: Non-Emergency	407-539-6261
Public Works	407-539-6252
Lakes Management	407-539-6203
Parks & Recreation	407-539-6247
Community Park	407-539-0042

**Keep Supplies on Hand:**

Stock your home with enough food, water, and supplies to last each member of the household for roughly 72 hours. Don't forget to include the needs of pets. Use the checklist to track your preparedness supplies:

- |   |   |
|---|---|
| <input type="checkbox"/> Batteries          | <input type="checkbox"/> Food, non-perishable |
| <input type="checkbox"/> Blankets           | <input type="checkbox"/> Matches, waterproof  |
| <input type="checkbox"/> Candles            | <input type="checkbox"/> Pet Items            |
| <input type="checkbox"/> Can Opener, manual | <input type="checkbox"/> Radio, hand-crank    |
| <input type="checkbox"/> Duct Tape          | <input type="checkbox"/> Tarps                |
| <input type="checkbox"/> Garbage Bags       | <input type="checkbox"/> Water                |
| <input type="checkbox"/> Flashlights        | <input type="checkbox"/> Wipes                |



**PUBLIC WORKS**  
*Pipeline*

COMPLETED:

- Bridge Cover.* Construction of a bridge cover over the Lake Nina Canal on Old Horatio Avenue is complete.
- Pedestrian and Bicycle Access to the Maitland SunRail Station.* The boardwalk is complete and available for neighbors and station patrons.

IN THE PIPELINE:

- Water Main Extension Project.* One mile of new pipeline will be installed in the northeast part of the City.

**Fiscal Year 2017 Budget Calendar**  
& **THINGS TO DO IN MAITLAND**

**SUNDAYS**

Maitland Farmers' Market  
Lake Lily Park, 9:00 a.m. - 2:00 p.m.

**JULY**

- 7/18/16**  
6:30 p.m. City Council Budget Workshop  
General Fund Workshop  
Presentations by City Departments
- TBD** City Council Budget Workshop  
Cultural Partners  
Maitland Public Library
- 7/25/16**  
6:30 p.m. City Council Meeting  
Set Tentative Millage Rate  
For Ad Valorem Taxes  
First Reading CIP Draft

**AUG**

- 8/1/16**  
6:30 p.m. City Council Workshop  
Budget Workshop  
Funds: CRA, Stormwater,  
Water & Sewer, Solid Waste
- 8/22/16**  
6:30 p.m. City Council Meeting  
Council Decision  
Set Stormwater Rate

**SEPT**

- 9/12/16**  
6:30 p.m. City Council Meeting  
Council Decisions  
TRIM Compliance  
First Reading of Tentative Budget,  
CIP Draft & Solid Waste Rates
- 9/26/16**  
6:30 p.m. City Council Meeting  
Public Hearing & Second Reading  
Millage Adoption, Solid Waste Rates,  
Adoption of CIP FY 2017 - 2021