

Infrastructure - Pavement Sub-Element

GOAL: Maintain the City's streets in a condition that provides safe and comfortable vehicular and pedestrian travel that is efficient and cost effective.

OBJECTIVE 1: The City shall continue a roadway management program within the capital improvements program.

POLICY 1.1: The City shall monitor roadways to ensure that the adopted quality is being maintained or upgraded.

STANDARD 1.1.1: Update the Pavement Rating Condition Program annually and use as a bench mark for evaluation and base categories for the inventory and Capital Improvement Projects.

POLICY 1.2: On an annual basis, the City shall include routine maintenance and preventive maintenance within the budget to avoid continued deterioration and costly reconstruction.

STANDARD 1.2.1: Include funding in the capital improvements program to implement program.

POLICY 1.3: The City shall determine inclusion of maintenance projects in the budget based on decision-making criteria to provide for efficient and cost-effective program.

STANDARD 1.3.1: The following shall influence inclusion in the maintenance program:

- * focusing on roadways requiring reconstruction or rehabilitation to raise the overall network average pavement condition rating.
- * deferring action on roadways that are in a condition which precludes applying preventive maintenance actions, but do not, at present, necessitate rehabilitation techniques.
- * selecting projects consisting of similar work types in a given year to promote competitive bidding and lower unit costs.
- * repairing the entire length of a roadway, wherever fiscal resources permit, in a given year, except when changes in roadway conditions dictate that this approach would not be cost effective.
- * including projects as part of an area improvement where other improvements are programmed (e.g.: sidewalks, drainage, utility improvements).

POLICY 1.4: The City shall ensure that roadway maintenance programs are funded.

STANDARD 1.4.1: General revenue shall be used for maintenance and reconstruction of local and major roads.

OBJECTIVE 2: Maintain the City's roadway network at an average pavement condition rating of at least 70, as defined in the Vanasse, Hangen, Brustlin study dated March 1989.

POLICY 2.1: New development shall be required to construct roadways which meet City and State DOT standards.

STANDARD 2.1.1: Land development regulations shall include standards for roadway construction.

POLICY 2.2: The City shall ensure that maintenance, rehabilitation and reconstruction projects meet the standards established for new construction.

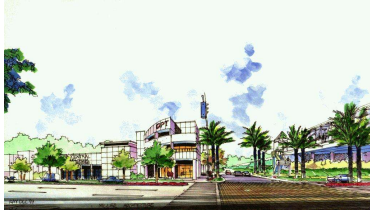


Keller Road



The Comprehensive Development Plan requires new development to construct roadways which meet City and State DOT standards. The photo above depicts Keller Road improvements accomplished in conjunction with the Maitland Promenade office building construction project.





Infrastructure - Fire Department Sub-Element

GOAL: To provide adequate life safety, fire protection and emergency medical services to Maitland residents.

OBJECTIVE 1: Maintain or improve the current level of service.

POLICY 1.1: The City shall hire and train enough new staff to maintain an adequate amount of personnel to service the City.

STANDARD 1.1.1: Maintain adequate staffing to deliver 4 firefighters, initially, on emergency calls within the adopted response time standard.

STANDARD 1.1.2: Maintain adequate staffing to assure an Incident Commander on emergency incidents.

POLICY 1.2: The fire department shall maintain an adequate response time for service calls.

STANDARD 1.2.1: Achieve service response time of 5 minutes for emergency calls and 10 minutes for non emergency calls for 90% of total calls in all districts.

POLICY 1.3: The City shall fund existing fire programs to maintain an adequate level of service.

STANDARD 1.3.1: All departmental programs shall be reviewed and evaluated for continuation on an annual basis.

STANDARD 1.3.2: Fund fire department programs to maintain and/or replace existing services.

POLICY 1.4: The City shall use developer agreements and other user funding sources to pay for large specialized equipment items needed on high-rise buildings.

OBJECTIVE 2: Improve the capability for coping with natural disasters such as hurricanes, tornadoes, and flooding.

POLICY 2.1: The City shall use special educational opportunities for personnel training.

POLICY 2.2: The City shall maintain programs to educate the community about disasters and appropriate community response.

STANDARD 2.2.1: Publish regular articles in newsletter and maintain telephone notification system in an effort to keep the Community informed.

POLICY 2.3: The City shall schedule public training meetings about disaster preparation.

STANDARD 2.3.1: Include scheduled training programs in MAITLAND MAGAZINE or other publications. Scheduled disaster preparedness education will be advertised on the City's internet homepage.

POLICY 2.4: The City shall ensure disaster drills maintain awareness of necessary operations during an emergency, including all City departments.

STANDARD 2.4.1: Practice a disaster drill once each year.

POLICY 2.5: The City shall periodically review and implement, as suitable, new technology, equipment and procedures designed to minimize the impact and/or recovery from natural disasters.

OBJECTIVE 3: Improve the capability for coping with man-made disasters such as domestic terrorism events, major (multiple-vehicle) traffic accidents, train wrecks or derailments, chemical or toxic waste spills and extended power blackouts.

POLICY 3.1: The City shall send personnel for specialized training.

POLICY 3.2: The City shall maintain and continually revise a Comprehensive Emergency Plan.

POLICY 3.3: The City shall apply for grants and otherwise fund equipment deemed necessary for management of man-made disasters.

OBJECTIVE 4: Expand the physical space for the department to maintain an adequate service level.

POLICY 4.1: The City shall plan and budget Fire Station #47 to be located west of Interstate 4.

STANDARD 4.1.1: Complete the facility by the end of fiscal year 2003.

STANDARD 4.1.2: Interlocal Mutual Fire and Disaster Aid agreement was signed on January 7, 1992 involving Orange County/Seminole County/Altamonte Springs/Maitland. Continually review the effectiveness of the initial agreement and modify response zones as necessary.

POLICY 4.2: The City shall plan and budget expansion of present quarters.

STANDARD 4.2.1: Construction to be completed by the end of fiscal year 2005.

OBJECTIVE 5: Expand building and fire safety activities.

POLICY 5.1: The City shall review and recommend fire safety and building design codes and standards that would reduce the risk of fire.

STANDARD 5.1.1: Revise regulations to include fire safety and building codes and standards compatible with new research.

STANDARD 5.1.2: Ensure an adequate staff of trained Fire Code and Building Code Inspectors to accomplish all plans review and inspections functions associated with new construction projects.

POLICY 5.2: The City shall maintain a program to inspect all non-residential establishments and multi-family residential developments.

STANDARD 5.2.1: Maintain performance measures for scheduling of Engine Company Surveys and Routine Fire Inspections.

STANDARD 5.2.2: Develop a computerized inspection assignment, tracking, and data-gathering program for Engine Company Surveys and Routine Fire Inspections by the end of calendar year 2005.

STANDARD 5.2.3: Ensure an adequate staff of trained Engine Company and Fire Code Inspectors to accomplish these inspections.

POLICY 5.3: The City shall continue with a program which provides smoke detectors to residents on a request basis and continue pursuit of outside grants.

STANDARD 5.3.1: Coordinate with City staff to apply for at least one program grant each year as available.

POLICY 5.4: The City shall improve residential fire safety programs to serve Maitland citizens.

STANDARD 5.4.1: Evaluate, modify and update fire prevention, life safety and education activities directed at Maitland residents.

OBJECTIVE 6: Coordinate fire services with other jurisdictions to maintain the adopted levels of service.

POLICY 6.1: The City shall maintain Mutual Aid associations with surrounding jurisdictions to provide adequate levels of service to emergency scenes.

POLICY 6.2: Periodically review response zones to insure an equitable exchange of resources.



City of Maitland Fire Station #45



City of Maitland Fire Station located within the City's municipal complex.





Infrastructure - Police Department Sub-Element

GOAL: The goal of the Maitland Police Department is to enhance the quality of life for all residents through the protection of life and property, the preservation of peace, the protection of individual rights, and an increased sense of personal security and safety.

OBJECTIVE 1: Improve citizen awareness of and participation in public safety issues.

POLICY 1.1: The City shall continue to develop and improve programs aimed at informing and educating the citizens.

STANDARD 1.1.1: Continue to measure citizen awareness of police and fire programs and goals by means of a community opinion survey at least once each year.

STANDARD 1.1.2: Continue to review published material to find additional educational or informational resources to improve citizen awareness of public safety issues.

POLICY 1.2: The City shall continue to sponsor and fund the Neighborhood Watch and Lake Watch programs.

POLICY 1.3: The City shall continue to cooperate with other local jurisdictions to exchange ideas about public safety awareness by attending workshops and exchanging materials and ideas.

OBJECTIVE 2: The City shall maintain or improve the current level of service.

POLICY 2.1: The City shall review and evaluate for continuation all department programs on an annual basis.

POLICY 2.2: The City shall continue to try to reduce the Service Standard Index to a level appropriate for the area.

STANDARD 2.2.1: Develop uniform standards of performance measurement for various classes of employees.

POLICY 2.3: The City shall ensure that response to service calls continues to be effective.

STANDARD 2.3.1: Maintain an average response time of less than three minutes.

OBJECTIVE 3: Expand the physical space for the department.

POLICY 3.1: The City shall plan and budget space for Police Department use in conjunction with the Fire Department sub-station west of I-4.

POLICY 3.2: In conjunction with the Space Needs Plan, the City shall plan and budget expansion of present quarters.

STANDARD 3.2.1: Adopt Space Needs Plan by the end of December 2002.

OBJECTIVE 4: Maintain a communication network to link all City departments and surrounding jurisdictions.

OBJECTIVE 5: Expand crime prevention activities.

POLICY 5.1: The City shall continue investigation of design standards to be adopted that would strengthen crime prevention and household security.

POLICY 5.2: The Police Department shall continue development of specific crime prevention programs that may be suitable for funding through outside grants.

STANDARD 5.2.1: The Police Department shall request assistance from City staff to apply for grant programs as needed.

POLICY 5.3: The Police Department shall continue to develop and implement crime prevention activities.



City of Maitland Police Department



Fleet Vehicle – City of Maitland Police Department.



The City of Maitland furthers the objectives of the Police Department sub-element in development and implementation of crime prevention education through the DARE Program.

